



Agenda

Rider Experience and Operations Committee Meeting
Thursday, March 7, 2019
1:00 to 3:00 p.m.

Ruth Fisher Boardroom
Union Station
401 S. Jackson St.
Seattle, WA

Paul Roberts, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Operations Report**
6. **Public comment**

The Rider Experience and Operations Committee will accept public comment on agenda items and matters within the committee's purview.

7. **Business items**

Item for Committee Final Action

- A. **Minutes:** February 7, 2019, Rider Experience and Operations Committee meeting

Item for Recommendation to the Board

- B. **Resolution No. R2019-06:** Amending the Adopted 2019 Budget to create the Portable Wheel Truing Machine Project by (1) establishing an authorized project allocation to date in the amount of \$960,000 and (2) establishing a 2019 annual project budget of \$960,000.

8. **Reports to the Committee**

- Rider experience metrics discussion
- Overview of Sound Transit's social media program
- Service and signage changes in the Downtown Seattle Transit Tunnel

9. **Executive session**

10. **Other business**

11. **Next meeting:**

Thursday, April 4, 2019, 1:00 p.m. to 3:00 p.m.
Ruth Fisher Boardroom

12. **Adjourn**

COMMITTEE CHAIR

Paul Roberts
Everett Councilmember

VICE CHAIR

Joe McDermott
King County Councilmember

BOARD MEMBERS

David Baker
Kenmore Mayor

Dave Earling
Edmonds Mayor

Rob Johnson
Seattle Councilmember

Kent Keel
University Place Mayor

Kim Roscoe
Fife Mayor

Peter von Reichbauer
King County Councilmember

CHIEF EXECUTIVE OFFICER

Peter M. Rogoff